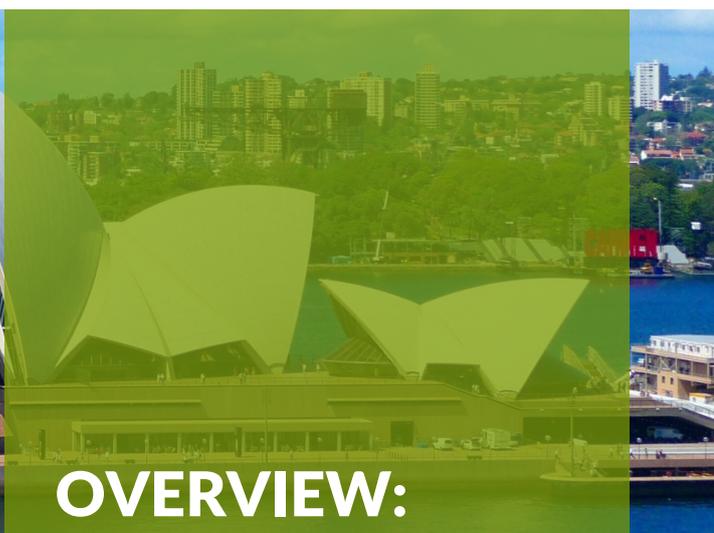


VOL. 10 | APRIL 2021



# IN THE LOOP

Totalcare Newsletter



## OVERVIEW:

- Happy Easter!
- What we're up to
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- New Videos
- Version 6 Highlight!
- Contact details
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- Monthly Memes
- Did you know?

## Happy Easter!

Happy Easter! We hope you all had a great Easter with friends and family and are enjoying the school holidays.

April is here and with it has come Active Ingredient Prescribing (AIP).

Totalcare version 6 supports AIP.

Spots are filling up quickly, so contact us soon to book your upgrade to ensure your electronically generated scripts are compliant, before the government's amnesty expires.



# What we're up to

The past few months have been spent finalising and improving our capabilities to include Active Ingredient Prescribing in version 6. This work is now complete and we have commenced the rollout to all clients this month.

Version 6 is not *just* all about Active Ingredient Prescribing. This upgrade includes significant improvements to the look and feel of Totalcare and extensive new functionality including:

- Soundex search (finds patient records using the way the surname sounds e.g. Smith & Smyth)
- All Reports can be scheduled and exported as CSV or PDF documents
- Reports can be emailed directly and can be scheduled to run automatically
- Cut, Copy and Paste appointments.

If you haven't booked your version 6 upgrade yet, contact Nick at [ncovington@totalcare.net.au](mailto:ncovington@totalcare.net.au) to ensure that your electronically generated scripts are still compliant after July. Spots are filling up quickly.

\*\*\*\*

We have developed a software tool to assist converting data from external software programs. This means we can now convert data from other vendors' applications quickly, efficiently and without any major development.

If you have colleagues who are looking to switch software vendors, please let them know that the switch to Totalcare may be simpler than they expect.

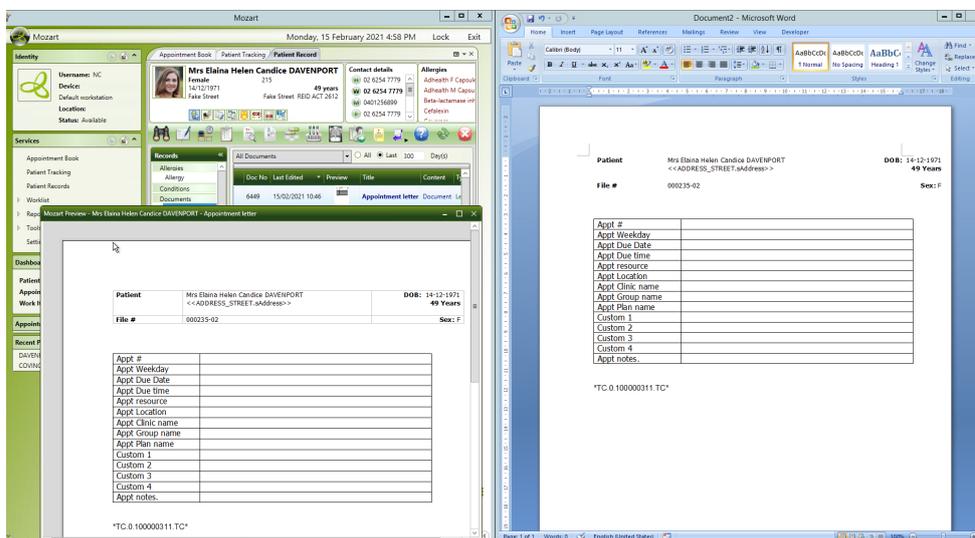
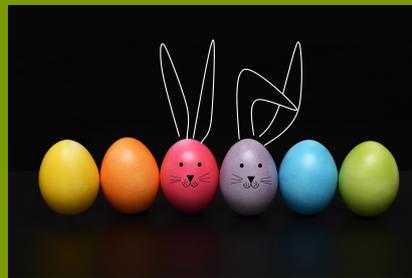


## New Videos

- Totalcare Office run through
- How to merge patients in 6.x
- How to create a user profile in 6.x
- How to create a user in 6.x

## Feedback

We appreciate feedback on our newsletters and the new website. Please email [ncovington@totalcare.net.au](mailto:ncovington@totalcare.net.au) with comments or suggestions.



## Version 6 Highlight!

Totalcare Version 6 has new functionality that will allow you to drag a document from Mozart (Clinicals module) and Bach (Documents) into a program such as Microsoft One Note. A single document could then be used for whole team collaboration and editing.

This new feature also allows a Mozart or Bach document to be dragged and dropped into a directory folder or to your PC desktop.

## Contact details

Our help desk can be reached on **07 3252 2425** between 8:30 - 5:00 Monday to Friday.

Alternatively, if it's not urgent, send an email to [help@totalcare.net.au](mailto:help@totalcare.net.au). This will automatically create a support ticket. You will receive updates as it progresses.

If you have any general business enquiries or wish to organise some custom development, please email us at [info@totalcare.net.au](mailto:info@totalcare.net.au)

If you have any sales enquiries or wish to refer someone to us, please email us at [sales@totalcare.net.au](mailto:sales@totalcare.net.au) or phone on **07 3232 2425**. We reward referrals with a small token of appreciation.

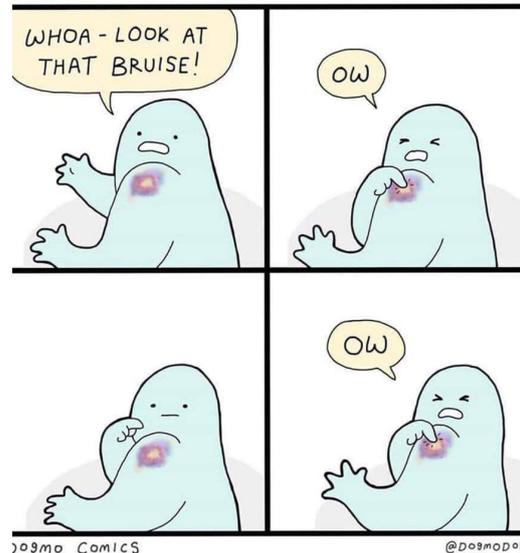
Me: why am I so tired and weak all the time?  
 Me: \*eats nothing of nutritional value\*  
 Me: \*has crazy irregular sleep schedule\*  
 Me: \*never exercises ever\*  
 Me: I just don't get it



## Content updates

Medicare's January, February and March item schedules are being prepared and deployed as Medicare makes them available.

Health funds' item schedules are being prepared and deployed as they are available.



### Mr Patient TEST

31 Navigator Place  
 HENDRA QLD 4011

(H) 0732522425 M/C #  
 (W) DVA #  
 (M) UR #

File # 1  
 Sex Male  
 DOB 18/02/1987  
 Fund #



TC.1.27700000001.16.TC

### Mr. Nick COVINGTON

31 Navigator Place 1/31 Navigator Place  
 HENDRA QLD 4011

(H) 32522425 M/C # 2165437048-2 DOB 18/03/1997  
 (W) 0732522425 DVA # Fund BUP  
 (M) 0439944265 UR # 51 # 1234567

File # 4219  
 Sex Male



TC.0.100000751.TC

## Did you know?

Intelligent Document Scanning extends the functionality of Totalcare Office with support for automated detection and recognition of barcodes in scanned documents.

The barcodes are attached as labels to identify the patient and type of document. Totalcare files them automatically to the patient record and applies the appropriate filters to the identified document type.

Running as an unattended server process, Intelligent Document Scanning automatically processes documents as they are received from the scanning folder.

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