

VOL. 9 | DECEMBER 2020



IN THE LOOP

Totalcare Newsletter



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Merry Christmas & Happy New Year

Merry Christmas and Happy New Year from all of us here at Totalcare!

It's been a tough year where life as we know it has changed several times. But now the year is coming to a close and things are beginning to return to a sense of normal.

We hope you all have a lovely Christmas break and get to spend time with your friends and family.

We look forward to another year working with you all.



What we're up to

Over the past 2 months we have begun to redesign and enhance some of our specialised observation screens. This work is now starting in earnest and we look forward to releasing the newly improved screens when they are completed.

Work is being done to allow for active ingredient prescribing to be line with new guidelines from February 2021.

We are beginning to plan some major new functionality for development in 2021 and look forward to revealing this throughout the new year!

Feedback

We appreciate feedback on our newsletters and the new website. Please email ncovington@totalcare.net.au with comments or suggestions.

Industry News

NSW Health expects to begin a roll-out of real-time prescription monitoring (RTPM) by June next year having secured funding to progress its implementation in last week's state budget.

Australia's COVIDSafe digital contact tracing app is getting a makeover by the Digital Transformation Agency (DTA), which is planning to incorporate the world's first use of the open source Herald protocol for Bluetooth communication and range finding into the app.

The protocol promises to improve the app's encounter detection capabilities, with testing demonstrating a near 100 per cent detection rate of close contacts in the foreground and background in iOS and Android devices, the DTA said.



New Videos

- How to create a new Tracking Substate
- How to create a new Alert
- How to create a new Session Constraint
- How to create a new Session Template
- How to create a new Session Assignment
- How to create a new Ad hoc SMS Template
- How to create a new Location

Version 6 Highlight!

All reports are now run through Beethoven. Part of the purpose of this was to enhance all our reports and add some major functionality around reporting.

All reports can now be saved and scheduled to run automatically.

Reports can now be emailed directly from Beethoven, this includes sending the report as a PDF or CSV file, ability to CC people and add a subject and body of text same as a standard email.

Contact details

Our help desk can be reached on **07 3252 2425** between 8:30 - 5:00 Monday to Friday.

Alternatively, if it's not urgent, send an email to help@totalcare.net.au. This will automatically create a support ticket. You will receive updates as it progresses.

If you have any general business enquiries or wish to organise some custom development, please email us at info@totalcare.net.au

If you have any sales enquiries or wish to refer someone to us, please email us at sales@totalcare.net.au or phone on **07 3232 2425**. We reward referrals with a small token of appreciation.

November & December Memes

December 31, 2020 11:59 PM

December 31, 2020 11:60 PM



Content updates

Medicare's November and December item schedules are being prepared and deployed as Medicare makes them available.

Health fund's item schedules are being prepared and deployed as they are available.

Telling my future grandchildren how I stood only 5ft apart instead of 6ft in 2020



Brisbane Eye Clinic EST. CARE FOR LIFE

NEW PATIENT REGISTRATION FORM

PATIENT INFORMATION

Title	-- Select a Title --		
Given Name	e.g. Alex	Family Name	e.g. Smith
DOB	dd/mm/yyyy	Gender	-- Please Select --

CONTACT DETAILS

Home	Home phone number e.g. 3123 4567	Work	Work phone number e.g. 3123 4567
Mobile	Mobile number e.g. 0431 234 567	eMail	e.g. johnsmith@email.com

RESIDENTIAL ADDRESS

Line 1	e.g. 123 Alphabet St	Line 2	(If required) e.g. 123 Alphabet St
Suburb/Town	e.g. South Brisbane	Postcode	e.g. 4101
State	Queensland	Country	Australia

POSTAL ADDRESS Same as residential

Line 1	e.g. 123 Alphabet St	Line 2	(If required) e.g. 123 Alphabet St
Suburb/Town	e.g. South Brisbane	Postcode	e.g. 4101

Did you know?

Totalcare has an online web forms module which includes Patient Registration, Referrals, Informed Financial Consent and Privacy Consent forms.

These forms can be filled out by patients or providers, and are then sent to Totalcare which creates the patient, referral or provider records for you!

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