

VOL. 1 | DECEMBER 2019

IN THE LOOP



Totalcare Newsletter



OVERVIEW:

- Merry Christmas
- What we've been working on
- Content updates

Happy Holidays

From all of us at Totalcare, we wish you a Merry Christmas and a Happy New Year!

We will be open throughout the festive season except for public holidays.



PS: None of the girls wanted to be seen in Hawaiian shirts!

Totalcare 6.x

Over the past 2 years we have been quietly working to rewrite the complete Totalcare suite.

Totalcare 6 sports a new look that is fresh but comfortably familiar and includes a huge number of new features.

Totalcare 6 is faster, more intuitive, more capable and even more reliable.

In our January edition we will begin to cover some of the highlights of version 6 and why you should organise to upgrade.

Content updates

January MIMs updates have been prepared and queued for release for active MIMs subscribers.

Medicare has just released an updated November Schedule with a new item 25015.

A January MBS item update is currently being prepared for release before the end of the year.



Big News

Totalcare 6 is the largest upgrade we have ever delivered.

The first new site went live with Totalcare 6 in March this year. The first site upgraded to Totalcare 6 went live in November.

We expect Totalcare 6 to be generally available in Q1 2020. Call or email us now to book a demonstration and see why you should upgrade now.



Did you know?

There are dozens of hotkeys in Totalcare. Some of the most used ones are,

- F2 Search
- F4 View
- F9 Ok

We have an online knowledge base that you can access through the help desk portal. The knowledge base has articles as diverse as how to use certain functions or the current release program for item updates.