

VOL. 2 | JANUARY 2020



IN THE LOOP

Totalcare Newsletter



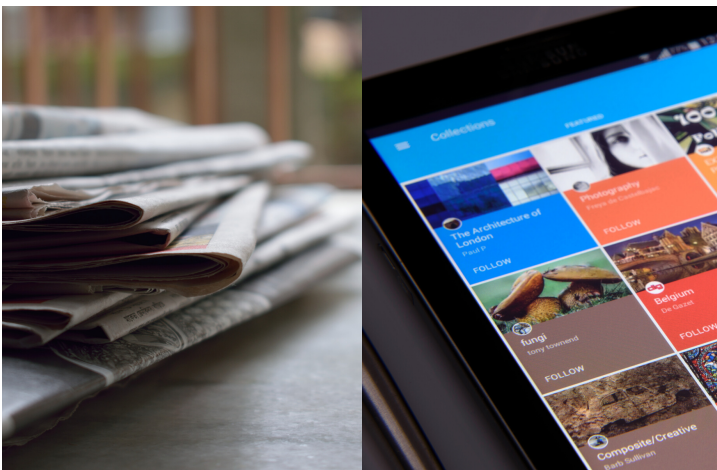
OVERVIEW:

Happy New Year

From all of us at Totalcare, we wish you a Happy New Year! We hope you have a year full of success and growth.

We look forward to another year of working with you and meeting your Practice Management software needs.

- Happy New Year!
- Totalcare 6.x
- Content updates
- Industry news
- What we're up to
- Version 6 Highlight!
- Contact details
- Did you know?
- Big News



Totalcare 6.x

Totalcare 6 has a fresh new look and feel about it. We still have the same screens and data fields as before along with a number of new screens and features.

Some of the new screens include brand new wizards designed to make processing payments from health funds and Medicare much faster and easier.

Totalcare 6 now has the ability to email patient invoices and receipts, this can help to reduce paper and make things easier for patients.

You can cut/copy and paste appointments in the appointment book, this makes booking multiple appointments much easier.

Industry News

The Department of Human Services recently announced plans to upgrade their digital health and aged care channels.

These changes are due to be finalised by March 2022.

DHS are replacing the Java Adaptor with Web services. These changes will all occur behind the scenes in Totalcare 6 and will not change the way claims are sent.

PKI certificates will no longer be used. The new system is called PRODA

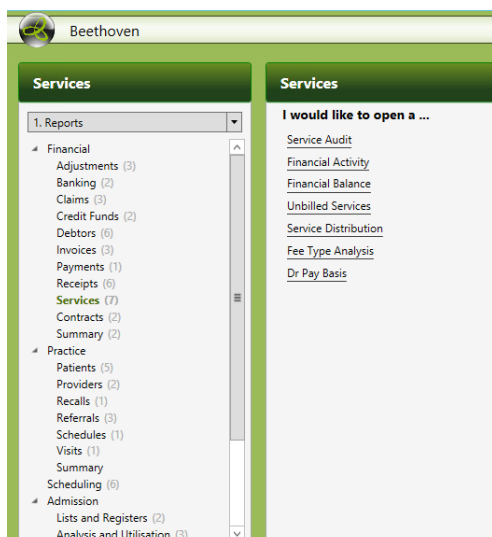


What we're up to

Now that we've reached the new year, we are putting the finishing touches on Totalcare 6 ready for release Q1 this year.

We are beginning to book upgrades to version 6 with some clients allowing them to get the benefits of upgrading.

Call or email us now and we will organise an upgrade with you, so you, too, can reap the benefits.



Version 6 Highlight!

In Totalcare 6, reports have been completely reworked; we've added a huge number of new variants and reports.

Every single report can now be exported to PDF or CSV format along with the capability to schedule your reports to run automatically.

For those tricky reports that you have to run every month, there is now the ability to save report constraints.

Save time setting every constraint by saving a report configuration and simply loading it to run when you need it.

Contact details

Our help desk can be reached on **07 3252 2425** between 8:30 - 5:00 Monday to Friday.

Alternatively, if it's not urgent, send an email to help@totalcare.net.au. This will automatically create a support ticket which you will receive updates on as it progresses.

If you have any general business enquiries or wish to organise some custom development please email us at info@totalcare.net.au

If you have any sales enquiries or wish to refer someone to us, please email us at sales@totalcare.net.au or call us on **07 3252 2425**.

Content updates

January MIMS updates have been deployed to active MIMS subscribers.

Medicare's updated November schedule has been deployed on all sites.

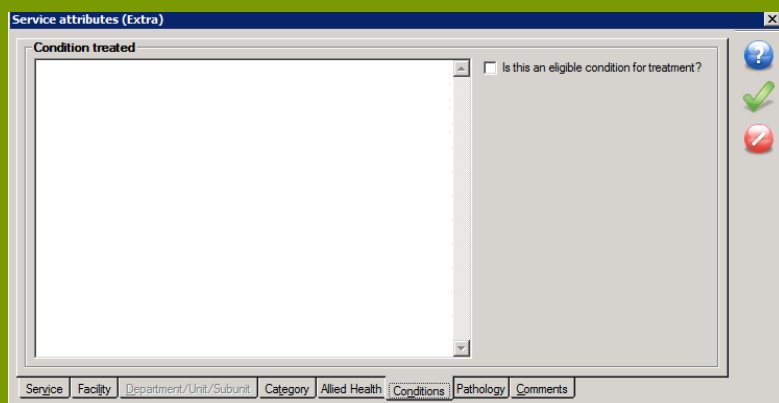
Health funds have now begun releasing their January item schedules. These are being prepared for deploy with MBS schedule.



Big News

A flyer detailing some of the biggest enhancements in Totalcare 6 was sent out via email on the 22/01/2020. If you did not receive this flyer call or email us now to receive one.

Totalcare 6 upgrades are now being booked, quotes are being prepared and upgrades are beginning as soon as early February. Have you booked your upgrade yet? Call or email us now to book your upgrade.



Did you know?

If you need to supply the condition treated for a DVA claim, you can use the fields on the Conditions tab of the Service Attribute screen.

The Service Attributes is accessible in the Billing screen via the hotkey Ctrl+A